

August 19, 2021

Dear Residents and Families:

I am saddened to inform you that we received notification last night that we had one employee test positive for COVID-19, therefore in accordance with CMS guidance, we are temporarily halting visitation until we complete a full round of outbreak testing that reveals no additional COVID-19 cases in other areas of the facility. Third floor is the newly affected unit. All third floor residents were administered a rapid test and all tests came back negative.

We will take the following actions in attempt to prevent further transmission and spread of COVID-19:

- Visitation has been halted. The Interdisciplinary Team will continue to evaluate compassionate care visits on a case-by-case basis.
- All residents and employees, regardless of vaccination status, will be tested for COVID-19 twice a week for at least 14 days from the last positive case.
- All direct care staff will upgrade standard PPE to include eye protection. The affected unit will utilize N95 masks until it is determined that the outbreak is contained.
- New admissions will be halted.
- All activities and communal dining (with the exception of residents that need supervision) will be put on hold.
- We conduct a rigorous sanitation regimen that follows, and in some cases exceeds, all state and federal guidelines.
- All staff and residents will continue to follow the Core Principles of COVID-19 Infection Prevention (screening for symptoms, hand hygiene, face masks, cleaning and disinfection high touch surfaces, appropriate use of PPE, effective cohorting of residents, and resident and staff testing)

Our Campus Communication Hotline is updated with visitation and testing status. Due to the rapid changes and unknowns, we highly recommend that you call this hotline prior to visitation. The number is 262-335-4599.

We sincerely appreciate your understanding and flexibility during this challenging time. Once we receive our facility-wide testing results back, we will have the ability to determine our next steps. We will continue to keep you informed and updated as information becomes available.

Thank you again for your ongoing support as we work together to combat COVID-19 and keep our residents safe. Please do not hesitate to reach out with any questions or concerns.

Taya Walk, NHA
Campus Administrator